



## Patient Financial Assistance

*A helpful resource for patients who are uninsured or underinsured*



**Patient Financial Advocate  
UHS Chenango Memorial Hospital  
(607) 337-4295**

If you've been treated at UHS (Wilson Medical Center or Binghamton General Hospital) and need Patient Financial Assistance call **(607) 763-6127**. Financial Assistance for Delaware Valley Hospital patients can be obtained by calling **(607) 865-2445**.

Making Healthcare Better. *Right now.*



UHS Wilson Medical Center  
UHS Binghamton General Hospital  
UHS Medical Group

[www.uhs.net](http://www.uhs.net)



UHS Chenango Memorial Hospital  
UHS Delaware Valley Hospital  
UHS Senior Living at Ideal  
UHS Primary Care  
UHS Home Care  
UHS Foundation

UHS/FRA/13/2/13/2M

**UHS Chenango Memorial Hospital**

## Don't Wait...

In today's economy, with job losses, pay cuts and loss of health insurance benefits, many of us will experience times in our lives when we need assistance with medical bills or out-of-pocket medical expenses. At UHS Chenango Memorial Hospital, we believe that fear of a hospital bill should never be a reason to avoid seeking necessary medical care.

If you have concerns about paying your hospital bills, we have available a financial assistance program that helps patients determine if they might be eligible for help. Contact our Patient Financial Advocate as soon as possible to find out more and to request an application. You may even contact us prior to receiving your care. If you require assistance in completing the application, help is available.

So please call today — **(607) 337-4295**.

## Answers to Your Questions

### *How can I apply for Financial Assistance through Chenango Memorial Hospital?*

Your first step is to contact our Patient Financial Advocate for an application and to answer any questions you may have.

### *How do I find out if I am eligible for full assistance, partial assistance or a discount?*

In order to determine the level of assistance you may be eligible for, it is necessary to complete a Financial Assistance application, along with information that documents your income such as pay stubs, tax returns, and any other financial records that prove additional income.

### *Will all my bills be eligible for financial assistance?*

Some services at our facilities are provided by private physician groups, such as radiologists and other specialists and are not covered by our program. Our Financial Advocate will be happy to answer your questions regarding what our program covers.

### *How long will it take to determine if I'm eligible for Financial Assistance?*

Eligibility will be determined within 30 days of receipt of your completed application.



### *How will I know if I've been approved for assistance?*

You will receive a written notification of approval or denial.

### *If I'm denied financial assistance may I pay my balance over an extended period of time?*

Chenango Memorial Hospital will work with you to establish a payment arrangement. You may contact us at **(607) 337-4295**.

For information about UHS Chenango Memorial Hospital Patient Financial Assistance, call: **(607) 337-4295**.